

Crisis Housing Seekers Guide

Homeless & need help?? FREE CALL 1800 47 47 53

or TTY 1800 010 222 for confidential advice (24hrs)

Homeless Persons Information Queensland

Caboolture Family Haven Inc.

**PO Box 757
CABOOLTURE QLD
4510**

**Phone: 07 5495 5758
Fax: 07 5495 7861**

Caboolture Family Haven is a family service agency and

DOES NOT have EMERGENCY crisis or shelter housing facility.

Introduction

This Guide contains useful information to assist all families and individuals who, for whatever reasons, are homeless, at risk of homelessness or experiencing serious difficulties staying in their present accommodation in the Caboolture Shire.

Some of the organisations listed in this Guide provide assistance that may help people remain in their current accommodation if it is suitable.

Other listed organisations provide or arrange *non-crisis* accommodation. Some provide *crisis* accommodation with related support services.

If you are interested in finding out more about any of these services offered by the various organisations listed, please do not hesitate to ring them directly.

This Guide is not a comprehensive list of every local service organisation. Information about other organisations and groups may be found through your local Community Information Centre or through Neighbourhood Centres.

The information contained in this Guide is correct at the time of printing.

General Tenancy Information Advice & Support (including disputes with landlords/lessors)

Near North Housing Service Inc. (TAAS)

(including tenancy issues with Queensland Housing 5428 6011)

Rental Tenancies Authority (RTA) 1300 366 311

Tenants Union FREE CALL 1800 177 761 or 3257 1108

Real Estate Agent/Lessor & Centrelink

If you are having difficulties affording your rent consider talking with your agent. If you have been a reasonable tenant they might consider a rent reduction or make arrangements for you to relocate to a cheaper rental. If in receipt of a Centrelink rent subsidy please check that you are receiving the maximum subsidy allowable. Rent subsidy can vary depending on how much rent is paid and the number of people in the family.

EMERGENCY CONTACTS:

Fire, Police & Ambulance

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TEXT Emergency Call

106

Digital Mobile Phone (if out of service area)

112

Direct call to:

Caboolture Police Station

(07) 5495 1100

State Emergency Service (SES)

(07) 5495 7876

Caboolture Family Haven is a family service agency and DOES NOT have short term crisis or shelter housing.

As a housing crisis service we first provide information and support.

In specific situations, we can and do allocate short-term rental housing to families who have entered a transitional supported accommodation period while seeking long-term housing.

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Department of Housing (DOH)

The DOH provide housing assistance that can include bond loans, rental grants & rental accommodation to people meeting the eligibility criteria assessed during an interview.

Note: People with a DOH debt may apply or reapply for rental accommodation however waiting times apply and a repayment plan may need to be arranged

Caboolture	5431 2501
Redcliffe	3480 1550
Brisbane North Area	3896 9900

Community Rent Schemes (CRS)

The Community Rent Scheme provides medium term accommodation to public housing applicants in severe and immediate housing need.

Clients may owe the Department a debt and still be able to apply to the CRS.

Breakthrough	5495 8690
Cabbage Tree	3269 5359
Inner North Community Housing	1300 780 296
MATCH	3891 6100
BRIC Housing	3230 5555

Homelessness Early Intervention

Keys to Early Intervention in Homelessness Service (KEIHS) provides holistic support to people who are at risk of homelessness within the Sunshine Coast region.

KEIHS aims to sustain people in their independent accommodation where possible and to support people to develop positive links within their communities and networks

Contact the numbers below for eligibility:

Caboolture	5432 3119
Caloundra	5438 9725
Maroochydore	5443 9847

Share Accommodation Register

Near North Tenancy Advisory Service maintain a FREE Share Accommodation Register for people who are looking for someone to share their home or people who are looking for somewhere to share.

The Share Accommodation Register is a referral service only .

Tenancy Advisory workers can assist you with information on Bond Loans through the DOH as well as provide you application forms for public rental housing

Near North Housing Tenancy	5428 6011
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TICA – TENANCY DATABASE Tenancy Information Centre of Australasia

TICA is a service available to real estates which provides rental history information on Australia and New Zealand tenants who have defaulted on rent or created maintenance or property related debts. Being 'TICA Listed' is a common barrier for some renters. It is important not be become 'TICA Listed'.

To check if you are TICA listed:

Phone: 190 222 0346 *calls charged @ \$5.45/min

Mail: PO Box 120

Concord NSW 2137

You will be asked to supply your full name, date of birth, driver's licence and/or passport with current address. If you are TICA listed, please contact Near North Housing Service Inc (TAAS) for assistance, or the real estate agent who TICA listed you in order to arrange a payment plan to clear the debt.

Accommodation for Specific Target Groups

***NOT Emergency or Crisis housing unless stated**

FAMILIES

Caboolture Family Haven	5495 5758
Claire Homes (SAAP) Toombul	3624 2480
Gateway Community Group	1800 257 056
Glen Haven (SAAP) Chermside	3350 3455
Nambour Lions Emergency	5441 3837
Salvation Army Crisis Accommodation	5447 1184
Zillmere Family Accommodation	3865 2880
Silky Oaks Manly	3906 8888
Southside Community Care	3343 1441
Kyabara Community Association	3373 9400
Umpi Korumba	3865 7955

YOUTH

Homeless Line Brisbane	1800 474 753
Bahloo (Females)	3391 2815
Brisbane Youth Service	3525 3750
Chamelcon House Redcliffe	3284 4805
Herron House Kelvin Grove	3356 6824
Youth Hostel Association	3236 4999
IYS Burpengary	3888 9355
Orana Youth Shelter	3261 3969
Youth Emergency Services Inc.	
Windsor (Crisis)	3357 7655
Sandgate (med-long term)	3269 9912

SINGLE MEN

Homeless Line Brisbane	1800 474 753
Ozcare	3033 4333
Ozanam House	5441 7468
Salvation Army Pindari (Men)	3832 1491
St Vincent De Paul (Desmond House) Emergency Only	5441 7468

SINGLE WOMEN

Homeless Line Brisbane	1800 474 753
Anglican Women's Hostel	3358 4444
Bahloo Young Women (13-18)	3391 2815
Nambour Lions Emergency	5441 3837
Salvation Army Pindari (Women)	3832 6073

CARAVAN PARKS

Beachmere Lions	5496 8077	Caboolture	5495 1041
Bellara Caravan Park	3408 7436	Endeavour/Four Star- Deception Bay	3203 1399
Bongaree Caravan Park	3408 1054	Kilcoy	5497 2535
Bribie Island	3408 1134	Landsborough Pines	5494 1207
Burpengary	3888 1252	Pine Caravan Park - Kallangur	3204 6895

DOMESTICE VIOLENCE

Telephone information and counselling, and when possible accommodation, arranged for single women and women with children experiencing domestic violence

24 Hour Free Call (Women)	1800 811 811
DV Connect	1800 811 811 (women) or 1800 600 636 (men)
Caboolture Regional Domestic Violence Service	5498 9533

For pets in crisis please contact RSPCA Qld on 07 3426 9999 or DV Connect

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Other Assistance

Children Services

Lady Gowrie Centre	5495 2055
Lady Gowrie Family Day Care	5495 2324
Dept. of Child Safety 24hrs Crisis Care	1800 177 135

Community Information Centres

Bribie Island	3408 9026
Caboolture	5495 3122
Deception Bay	3204 2022
Redcliffe Info Centre	1800 659 500

Counselling

Caboolture Continuing Care (Adult Mental Health)	5433 8410
Caboolture Community Health Centre	5433 8300
Caboolture Community Care	5495 6400
Caboolture Regional Domestic Violence Service	5498 9533
Centrecare	5498 9154
Lifeline 24hrs Counselling	131 114
Lifeline Financial Counselling	5495 1700

Neighbourhood Centres (See Above)

Relationships Australia 1300 364 277

Disability Services

Care Respite Centre	1800 059 059
Centrelink	5498 9154
Endeavour Foundation	3481 4007
Disability Information & Awareness	1800 177 120

Emergency Relief Financial Assistance

Caboolture Community Care	5495 6400
The Salvation Army	5499 0753
St Peters Care	5498 3088
St Vincent De Paul	5495 7017
Lifeline	5499 1177

Transport Services

Translink (Bus, Trains & Ferry) 131 230

Food, Furniture & Clothing

Caboolture Community Care	5495 6400
CommuniCare Co-op	5498 9932
Bribie Island Christian Community Care	3410 0365
Deception Bay St Vincent De Paul	3203 0879
The Salvation Army Shop	5495 5448
The Salvation Army Welfare	5499 0753
St Peters Care	5498 3088
St Vincent De Paul - Shop	5495 4122
St Vincent De Paul - Welfare	5495 7017
Lighthouse Acts Food Barn Deception Bay	3204 0143

Legal Advice

Legal Aid Qld	1300 651 188
ATSI Legal Service	3025 3888
Dispute Resolution Service	1800 017 288
Women's Legal Service	1800 677 278
Caxton Legal Service	3254 1811

Neighborhood Centres

Bribie Island	3408 8440
Caboolture	5495 3818
Deception Bay	3204 2022
Pine Rivers	3205 2955
Redcliffe	3284 4543

Support Services

Caboolture Community Health Centre	5433 8300
Interlock	5428 6244
Kids Helpline	1800 551 800
Lifeline	131 114
Parentline	1300 301 300
Men's Helpline	1300 789 978
Relationship Australia	1300 364 277
Salva Careline	1300 363 622
TRACC	5495 8718